**Campaign Timeframe:** 3/30/20 – 4/22/20

**Campaign Audience:** All employees (i.e., Staff, Faculty, Health System, Student Interns/Workers)

**The Ask:** How is your work transitioning? Take a moment to share what is working for you or your work processes as we transition to the new working environment, and/or any current challenges you still need to overcome.

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**Campaign Statistics as of 4/23/20:**

- **Views:** 3,445
- **Visitors:** 753
- **Ideas:** 35
- **Comments:** 130
- **Likes:** 265

As anticipated, the vast majority of visitors are staff. In addition, about 16% (n=123) of visitors are faculty, and 6% are student interns/workers (n=43).

**Top Emerging Themes & High-Level Recommendations**

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<th>Best Practice &amp; Resource Sharing</th>
<th>Challenges &amp; Needs</th>
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<td><strong>Connectivity &amp; Collaboration</strong></td>
<td><strong>Hardware Needs and Connectivity</strong></td>
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<td>- Tips on using various tools (e.g., Zoom, Slack, MS Teams, ProMapp)</td>
<td>- Radiation Oncology Dept – Requested two way monitors due to increase in Tele-Health and privacy needs</td>
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<td>- Using Virtual Daily “Huddles”</td>
<td>- Internet cost reimbursement for employees working remotely</td>
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Recommendation: Communicate and train employees to use preferred tools (e.g., MS Teams instead of Slack).

**Childcare & Education** (Most Liked Idea)

- Tips for parents managing children at home while working

Recommendation: Widely publicize resources for parents; partner with Staff Association’s Parents, Guardians, and Caregivers staff affiliate group.

**Self-Care**

- Prioritizing mental & physical health
- Walking meetings
- Creating a work space at home

**Childcare & Education**

- Comments indicate the extreme challenges parents are facing.

Recommendation: Setup task force to strategize support for parents (current needs and future, return to office needs)

**Classroom Continuity Tools & Resources**

- Time-stamped Chat for Improved Educational Experiences

**Student Employee Job Loss Due to Office Closures** (Most Viewed Idea)
**Recommendation:** Create HR and EH&S partnership for ergonomic best practice sharing. Continue to widely publicize mental and physical health importance.

- Submitted by a student anxious to retain their job on campus

**Recommendation:** Allow student workers to work remotely and support through the student intern office. Reduce difficulty/length of hiring and transferring depts. for tasks that need to be accomplished across campus.

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<td>- ITS Daily Podcast</td>
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<td>- HR Virtual Storytelling Series</td>
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<tr>
<td><strong>Recommendation:</strong> Make the ITS daily podcast accessible beyond ITS</td>
<td><strong>Recommendation:</strong> Allow increased flexibility for travel and express card receipt transactions.</td>
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